

## Outline 2017/18 Business Plan for Sheffield Adults Safeguarding Board

1. In November Jane Haywood, Chair of the Safeguarding Board and Simon Richards, Head of Adult Safeguarding held a training session on adult safeguarding for the scrutiny committee. It was agreed that it was important that the Board and the Committee keep in close touch with each other's work and influence each other's plans for next year.
2. The attached outline business plan gives the committee a very early sight of the planned activity. It is set out under the 4 key themes of the proposed revised strategy. These are:-
  - Hear the voice of the service user
  - Learn and improve
  - Provide support
  - Deliver targeted interventions
3. It is important to note that this plan is at a very early stage and so the content may change. This gives the Committee an opportunity to comment and influence before the plans are agreed.
4. The Committee is invited to offer their views on the priorities and specific actions.

Jane Haywood and Simon Richards

December 2016

## Everyone Safe in Sheffield – 2017/18 Business Plan

The key areas of activity for the Partnership are set out below.

<b>Hear the voice</b>	<b>Actions</b>	<b>By when</b>	<b>Impact</b>
We will use feedback from safeguarding interventions to understand whether people feel safer and identify improvements for our delivery.			
We will launch a communications campaign so that Sheffield people understand the help and support that is available to them, they are able to contact us quickly and easily and they are able to give us feedback and advice on the services we provide.			
We will support the dignity awards so that those staff who make safeguarding personal feel recognised and valued by the people they serve			

<b>Learn and improve</b>	<b>Actions</b>	<b>By when</b>	<b>Impact</b>
We will introduce a robust quality assurance framework which helps to improve the work of the partnership and individual partners			
We will work with the customer forum to develop user friendly information for those who use our services and the wider community. We will support the Forum to identify opportunities for them to use their expertise to directly influence safeguarding practice and use their feedback to improve our service.			
We will work with Healthwatch Sheffield to understand the Safeguarding needs of the people of Sheffield and identify where there are gaps in Safeguarding provision			

or poor Safeguarding practice.			
We will use learning to provide targeted and effective training for our colleagues working across the city			

<b>Provide support</b>	<b>Actions</b>	<b>By when</b>	<b>Impact</b>
When looking at how best to safeguard people we will consider what other services and support needs to be in place so that we can offer help before people reach crisis			
We will deliver an effective safeguarding process which responds quickly and appropriately to those in need. We will make safeguarding personal and responsive to individual need.			

<b>Deliver targeted interventions</b>	<b>Actions</b>	<b>By when</b>	<b>Impact</b>
We will focus on the			

<p>quality of care by seeking assurances that the commissioners and providers prioritise safeguarding in residential and domiciliary care and have effective systems in place.</p>			
<p>We will undertake a review of self-neglect in the city to understand how professionals respond to the issue and to understand whether further training or support is required.</p>			
<p>We will work with the children’s safeguarding board to improve the transition of vulnerable young people to adult services including continued support for the CSE transitions project</p>			
<p>We will continue to support Safe in Sheffield</p>			
<p>We will continue to support work to reduce financial scams in Sheffield.</p>			

